

# SEASON PASS

Please complete and sign the below form and bring to Eden Camp's reception to complete your application and process payment:

For online applications, please email your completed form and appropriate photo to admin@edencamp.co.uk

Please indicate the season pass and the number you wish to purchase by entering the quantity

into the corresponding box:	
Adult: £50.00	Family*: £200.00 *Family tickets include 2 Adults and up to 3 Children
Child: £45.00 (aged 5-16 inclusive)	Corporate**: £250.00  **Companies can purchase this ticket for staff to use as a family ticket. Valid for up to 2 Adults and 3 Children with valid staff ID.
	HOME GUARD
Contact Details: Lead Card Holder:	
Name	
Date of Birth	
Address	
Postcode	
Email Address	
Phone Number	
Lead Card Holder Signature	
Name and Date of Birth for ac	dditional Pass Holders (Applicable for Family Pass Purchases only)
. Name DoB	3. Name DoB
. Name DoB	4. Name DoB



## Terms & Conditions

Please read carefully.

### Logistics:

- 1. Each season pass is specific to each adult/child/family and is non-transferable.
- 2. For Corporate passes, you will be issued 1 card which will include the company address. An up to date company logo will be required which must match that on staff ID to validate use.
- 3. For family groups, you will be issued with 1 card which will include each family member registered with a season pass on the one card.
- 4. We require only ONE landscape photograph of all members of the family for family cards purchased. This can be taken by us at reception or you can send one to admin@edencamp.co.uk.
- Not all family members need to be present in order to use a family card, however only individuals registered to the card and included in the photo can use it. Any additional visitors with the group must purchase separate tickets.
- 6. Adults are 17 years old and over.
- 7. Children are 5 to 16 years old inclusively. (Under 5s have free admission anyway.)
- 8. One free carer may accompany a person with disability. This may be a different carer on different visits. Please refer to our general T&Cs for valid proof of carer status.
- 9. Admission and discount is only valid on presentation of a valid card.
- 10. Season pass cards will be ready to collect from the Main Reception within 1 week of purchase. Please keep your season pass till receipt to show on entry and collect your card. Please note discounts are not applicable until you have your card and cannot be claimed in retrospect.
- 11. Day entry tickets can be upgraded to a season pass (on the day of purchase only). Please ask at the Main Reception for details and pricing. Please note discounts on purchases in the cafe and retail cannot be provided or refunded in retrospect following an upgrade.

#### General:

- 11. Not to be used in conjunction with any offers unless otherwise specified.
- 12. Season pass holders receive 10% discount on products purchased in the Cafe and Gift Shop. Discount only applies to products purchased for the Pass Holders. (Not applicable to alcoholic purchases.)
- 13. We reserve the right to make any product at any time exempt from the discount scheme.
- 14. All and any season passes are valid for 12 months following the purchase date. For our opening times, please refer to our website. Renewal is available upon application.
- 15. We cannot be held responsible for closures of all or part of our attraction in the event of incidents deemed outside of our control. Such acts or incidents include, but are not limited to, 'acts of God', an outbreak of conflict or hostilities, a civil disturbance, strike action, an act of terrorism, a change in legislation or government policy, the intervention of a government or law enforcement agency, a natural disaster, fire, flooding, power failure and/or the absence of telecommunications. Eden Camp will not be held liable for any financial or property loss incurred.
- 16. Although we have a large car park onsite, holding a season pass does not guarantee onsite parking.
- 17. The card is issued by and remains the property of Eden Camp Modern History Museum, which reserves the right to terminate the scheme, decline issue of cards or withdraw cards at any time. In the event of any of the above, Eden Camp Modern History Museum will not be liable for any financial loss incurred.
- 18. If a card is lost, a replacement card can be issued at the cost of £1.
- 19. Signature by the card holder and/or use of this card by the named persons constitutes acceptance of our Terms and Conditions.
- 20. We reserve the right to alter the terms and conditions, and prices, and any time without warning or notice. Any changes are available upon request.
- 21. All decisions are at the discretion of management.

#### **Data Protection:**

- 1. Personal Information, including photographs, are held securely for the purpose of production and use of your season pass only.
- 2. The lead card holder is responsible for updating any changes to personal information/contact details.
- 3. Unless you state otherwise, we may use your personal details to contact you with Eden Camp Modern History Museum offers/information that may be of interest to you. We do not sell, trade or otherwise transfer your personal identifiable information to third or external parties.